



Studio Policies

1 Appointments

It's recommended that, when possible, you make your appointments at least 2 weeks prior to your preferred date. I'm often booking 2-4 weeks out. However, I do encourage you to check with me when you feel spontaneous – as I may have something available.

2 Arriving Late

Arriving late for your appointment will limit the time for your treatment, thus lessening its effectiveness and your pleasure. Your treatment will end on time so the next client is not negatively affected. The full value of your treatment will be applied.

3 Cancellations

If your cancellation is not received within 24 hours of your scheduled appointment time 50% of your service will be charged.

4 Early Arrivals

Please let yourself in and make yourself comfortable in the lounge.

5 First Appointments of the Day

Please note the front door does not open till 9:00 AM.

6 Make-up Removal

Please ensure you remove your eye make-up before any lash or other eye-enhancement appointment. If you are unable to, I can do this for you for \$10.

7 Parking

Free parking in the driveway - please park to the right.

8 Reminders

When I can, I like to give you a reminder text to confirm your appointment. If I do not remind you of your appointment, it is still your responsibility to remember your scheduled appointment. As a courtesy to other clients, appointments must be cancelled 24 hours in advance.